



THIS IS TO CERTIFY THAT

Casa Velas Boutique Hotel

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HAS ACHIEVED A TRIPADVISOR RATING OF



BY ITS GUESTS AND THEREFORE HAS BEEN AWARDED A

**CERTIFICATE OF EXCELLENCE**  
**FOR THE YEAR 2010**

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Christine Petersen  
President of TripAdvisor for Business



You know what your  
guests say about  
you matters...



Casa Velas Boutique Hotel  
Pelicanos 311, Marina Vallarta  
Puerto Vallarta  
Jalisco  
48354  
MEXICO

07/10/2010

## And your TripAdvisor rating will keep them talking!

Dear Casa Velas Boutique Hotel,

It's always good to hear positive things about your business – particularly when they come from the people who matter most – your guests.

### **Congratulations on your 5 rating**

We think a 5 rating on TripAdvisor is something you can be proud of and we hope you do too. So by placing this 2010 Certificate of Excellence where your guests can see it, you'll be displaying one of the most powerful recommendations – the endorsement of other guests.

### **Just to say 'thank you'**

Since you were one of the first businesses to subscribe to TripAdvisor Business Listings, your certificate is also our way of saying 'thank you' for your continued business. We're looking forward to an even more successful 2011 for our partners.

Yours sincerely,

Christine Petersen  
President, TripAdvisor for Business

...your certificate  
says it all!